The UK Access Management Federation

UK Access Management Federation for Education and Research

Technical Recommendations for Participants

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1 Introduction

This document provides technical recommendations for members of the UK Access Management Federation for Education and Research (the UK federation). A companion document, the *Federation Technical Specifications* ([UKFTS]), specifies the federation's technical architecture in more detail, including the rationale behind some of the technical choices made.

The federation serves a broad constituency of member organisations with a wide range of uses for federated identity technologies. This document is therefore not prescriptive; rather, it aims to establish a common set of standards each of which, if followed, will increase an individual member's ability to inter-operate with other members of the federation.

1.1 Keeping Up To Date

Due to the rapidly changing nature of the software and standards associated with identity technologies, it will be necessary to update this document frequently to reflect new developments. The latest version of this document can always be found on the federation web site (see [UKTRP]); federation members should review the latest version of this document periodically, and in any case whenever a new deployment is contemplated.

New editions of this and other federation technical documents, as well as other announcements thought to be relevant to federation members, are reported on the federation mailing list. The technical and administrative contacts listed for all entities registered with the federation are made members of the mailing list automatically; other addresses can be added to the list by request.

1.2 Document Status

This edition provides recommendations for the UK federation with effect from 1 June 2007.

1.3 Recent Document Changes

1.3.1 Changes for Edition 1.1.1

- Included fingerprint details for the 2008 version of the federation signing certificate.

1.3.2 Changes for Edition 1.1

- Corrected a link to the Internet2 Shibboleth wiki now that it has moved.

- Updated list of supported certificate products to include:

  o JANET Server Certificate Service (SCS) SureServerEDU TLS certificates, and equivalent certificates from other TERENA SCS participants

  o Changes to names of GlobalSign certificate products

  o VeriSign Secure Site Pro certificates

  o Clarify that Extended Validation (EV) certificates are *not* supported

- Added list of commercial certificate products that are unsupported but which have been reported to work.

- Updated status of hybrid trust fabric topic, now under active investigation.

- When abbreviating the federation's name, use "UK federation".

- Added a footnote about the representation of walk-in users, a topic currently under discussion with MACE-Dir amongst others.

1.3.3   Changes for Edition 1.0

- Actions from the Technical Advisory Group meeting on 1 November 2006. Mainly small changes, not individually called out here. More significant changes:

  o Central federation WAYF locations should have been "https" scheme URLs.

  o Rewrote the section on eduPersonEntitlement to clarify that values are defined by the service provider, and are used in circumstances where the service provider is prepared to delegate responsibility to the identity provider.

- Corrected the URL for [MACEAttr].

- Revised information about VeriSign CA products; in particular, VeriSign Secure Site certificates are now fully supported.

- Added a section defining the federation URI, for use in Shibboleth configuration files.

- Corrected the file name of the UK federation metadata signing certificate.

- Documented the availability of the federation signing certificate as a Java Keystore file as well as in Base64-encoded ".pem" form.

- More information about signing certificate fingerprints.

- New document numbering.

- Shibboleth version recommendations updated now that Internet2 policy and recommendations have been clarified.

1.4   Future Directions

Each major section of this document contains a sub-section called "Future Directions" describing likely future developments in the area under consideration. These notes are provided to allow members to incorporate this information into planning activities.

2 Software

2.1 Choice of Software

The UK federation uses the Security Assertion Markup Language (SAML) standards[1] for the communication of authentication, entitlement and attribute information. The core of the federation is implemented using the Shibboleth[2] software from Internet2. It is recognised, however, that any particular software implementation may not be suitable for all participants, and federation members may deploy any software that meets their specific service goals.

It is likely that organisations which regularly update their implementations to use the latest version of the Shibboleth software from Internet2 will continue to benefit from the widest range of interoperability options with other federation members. Other software, however, may well be better suited to particular operating environments. It is the member organisation's responsibility to ensure that the software chosen for their deployment can interoperate with those other members of the federation that are important to their service aims.

Some remarks specific to particular software implementations are presented below; inclusion on this list does not constitute an endorsement and exclusion from this list does not constitute deprecation. If you know of software not mentioned here that has been successfully used in the UK federation environment, please contact us so that it can be added to this list.

2.1.1 Shibboleth 1.1 or Earlier

The deployment of versions of the Shibboleth software that are no longer under security patch support from Internet2 is deprecated. At the current time, Shibboleth version 1.1 and earlier versions fall into this category.

We do not know of any federation members who still deploy software in this category.

2.1.2 Shibboleth 1.2

Shibboleth 1.2 is not recommended for new deployments. However, some federation members are known to be using it. This version of Shibboleth is still supported by security patches from Internet2, but those patches are only supplied in source form.

2.1.3 Shibboleth 1.3

Shibboleth 1.3 is the recommended release of Shibboleth software for new deployments within the federation. This version is fully supported by

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1 See **http://www.oasis-open.org/committees/tc_home.php?wg_abbrev=security**

2 See **http://shibboleth.internet2.edu/**

Internet2, including the provision of security updates in binary form for many target environments.

2.1.4   Guanxi

The Guanxi software, developed by the UHI Millennium Institute in partnership with the University of Oxford and the University of Leeds, is known to be in production use by some members of the UK federation.

More information about the Guanxi software can be found at:

http://www.guanxi.uhi.ac.uk/

2.1.5   AthensIM

The AthensIM software, developed by Eduserv Athens, is known to be in production use by some members of the UK federation.

More information about the AthensIM software can be found at:

http://www.athensams.net/local_auth/shibboleth/AthensIM/

2.1.6   Stay Updated

Whichever software you choose, you should maintain it by, for example, applying security patches to it in a timely fashion. We strongly recommend upgrading your software as necessary, to stay current with software versions for which security patches are available from the vendor.

This applies not only to the identity and access management layer (Shibboleth or other software) but also to the underlying system software such as web servers, database and directory software, and operating systems.

2.2   Future Directions

2.2.1   Shibboleth 2.0

The next major release of the Shibboleth software will be version 2.0. No release date is available at the time of writing, but it is likely to be available in mid-2007.

Internet2's policy[3] is that the full release of Shibboleth 2.0 will also mean the end of support for Shibboleth 1.2. In particular, security patches will no longer be available from Internet2 for Shibboleth 1.2 or earlier versions after that time.

In line with Internet2's recommendation, we strongly recommend that member organisations currently deploying Shibboleth 1.2 software migrate to Shibboleth 1.3 now, without waiting for Shibboleth 2.0 to be released.

3   See **http://shibboleth.internet2.edu/shib-which-version.html**

Not doing this exposes a site to a risk of compromise should a security vulnerability be discovered in Shibboleth 1.2 once it is no longer supported by Internet2.

2.2.2   Other Software

Member organisations should ensure that they are kept informed of the development roadmap associated with any software they use in connection with the federation.

3 Authentication Request and Response Profiles

The ability of federation members to interoperate with other federation members depends both on the software deployed and on the protocols and profiles which they use for communication. This section describes the profiles recommended for use within the federation.

3.1 Recommended Authentication Request Profile

The only authentication request profile currently recommended for use within the UK federation is the Shibboleth authentication request profile[4] as described in section 3.1.1 of [ShibProt].

All current federation identity providers implement this profile. No federation members are known to implement other authentication request profiles at this time. The centralised "Where Are You From" (WAYF) discovery service provided by the UK federation also operates on the basis of this profile.

3.2 Recommended Authentication Response Profiles

3.2.1 SAML 1.1 Browser/POST With Attribute Pull

Older Shibboleth software (up to and including version 1.2) implemented only one authentication response profile, SAML 1.1 Browser/POST. This is defined in [SAMLBind] section 4.1.2; its use in Shibboleth is as described in [ShibProt] section 3.1.2.

We strongly recommend that all new members of the UK federation deploy software capable of making use of the Browser/POST profile, as this is the only authentication response profile known to be supported by all current federation members.

Identity providers should always implement Browser/POST with *attribute pull*, which is to say in such a way that the authentication assertion is sent to the service provider without any accompanying attributes. This then causes the service provider to issue a separate attribute request over a protected and mutually authenticated channel, so that the transfer of attributes is both secure and known to be at the request of a particular identified party. This attribute exchange profile is described in [ShibProt] section 3.2.

During the attribute exchange operation, the service provider has the opportunity to indicate the attributes it is requesting through the use of the AttributeDesignator element. The Shibboleth service provider software can be configured to make use of this facility using corresponding AttributeDesignator elements in its configuration file. Note, however, that this is not the default configuration and many service providers therefore

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4 urn:mace:shibboleth:1.0:profiles:AuthnRequest

omit the AttributeDesignator element from their queries; such a query becomes a request for all attributes whose release is permitted by the identity provider's attribute release policy for that service provider.

An identity provider is always responsible for protecting the privacy of its users through its choice of the attributes to be released to a particular service provider. Identity providers should never attempt to delegate that responsibility by relying on appropriate AttributeDesignator elements being expressed by a service provider. Instead, identity providers should define appropriate attribute release policies for each service provider to which attributes containing personal data need to be released. The default attribute release policy should only allow the release of privacy preserving attributes.

We strongly recommend that Browser/POST is never implemented with *attribute push*, which causes the attributes for the subject to accompany the authentication assertion. This method of operation is insecure, as it transports the attributes in an unencrypted fashion through the user's browser, which cannot be regarded as trustworthy.

3.2.2   SAML 1.1 Browser/Artifact With Attribute Push

Shibboleth 1.3 introduced support for a second authentication response profile, Browser/Artifact, as defined in [SAMLBind] section 4.1.1; its use in Shibboleth is described in [ShibProt] section 3.1.3.

The advantages of the Browser/Artifact profile include faster authentication speed in certain circumstances, and a removal of the Browser/POST profile's need for ECMAScript support in the user's browser. Against this must be weighed the lack of widespread support for this profile by current federation members.

Browser/Artifact can be deployed with either attribute push or attribute pull without loss of security. However, Browser/Artifact with attribute pull causes two communications to be made back to the identity provider after the authentication assertion has been sent to the service provider, and is therefore much slower. We recommend the use of attribute push whenever the Browser/Artifact profile is employed.

An identity provider is always responsible for protecting the privacy of its users through its choice of the attributes to be released to a particular service provider. When using attribute push, an identity provider always releases all attributes included in the attribute release policy for the particular service provider. Therefore, identity providers should define appropriate attribute release policies for each service provider to which attributes containing personal data need to be released. The default attribute release policy should only allow the release of anonymous attributes.

We recommend deploying the Browser/Artifact profile if the software you are using supports it. Shibboleth 1.3 deployments, for example, provide this facility in their default configurations.

We do not recommend deploying entities capable of supporting only the Browser/Artifact profile.

3.2.3   Choice of Authentication Response Profile by Service Providers

The Shibboleth authentication request profile requires the service provider sending the authentication request to include the location of an assertion consumer service in the request. This location must match one of the `AssertionConsumerService` elements described in the federation metadata for that service provider, and each such element also includes a Uniform Resource Identifier (URI) specifying the profile bound to that location.

If a service provider performs discovery locally, so that it knows the identity provider to which it is sending the authentication request, it may nominate any of its assertion consumer service locations that supports a profile known to be supported by that identity provider.

If the service provider does not perform local discovery, and instead makes use of centralised discovery services provided by the federation's WAYF, it must nominate an assertion consumer service location without advance knowledge of the identity provider which the request will be sent to. As not all federation identity providers currently support the Browser/Artifact profile, but all do support the Browser/POST profile, the service provider must always select the Browser/POST profile in this case.[5]

3.3   Future Directions

3.3.1   Shibboleth 2.0 Profiles

The next major release of Shibboleth, version 2.0, will introduce the ability to use a number of new profiles and protocols based on SAML 2.0. However, the specification of the new release is not yet sufficiently clear for specific recommendations to be developed.

3.3.2   Shibboleth 2.0 and Authentication Response Profile Selection

The Shibboleth 1.3 service provider implementation does not support multiple profile bindings at the same assertion consumer service location using multiple `AssertionConsumerService` elements with identical `Location` attributes but different `Binding` attributes.

It is believed that this restriction will be at least partially lifted in the Shibboleth 2.0 release. This change would allow a Shibboleth 2.0 service provider to be configured to support both Browser/POST and Browser/Artifact authentication response profiles at a single location, and to provide that location in its authentication request. The beneficial effect of

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5 An implementation restriction in the Shibboleth 1.3 service provider software prevents working round this issue by having the service provider implement multiple profile bindings at the same assertion consumer service location.

this approach would be to defer the selection of response profile to the identity provider, allowing use of either profile at its discretion.

3.3.3   Prevalence of Browser/Artifact

From its current level of around 65% of all entities, it is likely that the number of entities capable of handling the Browser/Artifact profile will slowly increase with time. However, the recommendation that all entities remain capable of handling the Browser/POST profile is likely to stand for the foreseeable future.

4   Metadata

The federation publishes metadata describing participating entities. This metadata provides the information required for entities to know how to communicate with each other, and establishes a trust fabric permitting entities to verify each other's identities.

Note, however, that presence in the federation metadata alone should not be taken to imply particular behavioural guarantees. In particular:

- it is the responsibility of each identity provider to establish appropriate policies for attribute release based on their knowledge of individual service providers;

- it is the responsibility of each service provider to decide how much trust to place in the attributes presented by an identity provider based on their knowledge of the individual identity provider.

Federation metadata is available in two formats:

- Standard metadata (SAML 2.0 with extensions)

- Shibboleth 1.2 metadata

4.1   Standard Metadata

The federation's standard metadata format is based on the metadata profile defined by the Shibboleth software. The Shibboleth profile is itself based on [SAML2Meta], [SAML1Meta-xsd] and [SAML1Meta], with additions defined in [ShibProt] section 3.4.

The additions and conventions defined for the federation metadata are described in detail in [UKFTS].

Federation standard metadata is suitable for use with Shibboleth 1.3, and will be suitable for use with Shibboleth 2.0 when that is released.

The current federation standard metadata can be retrieved from the following location:

http://metadata.ukfederation.org.uk/ukfederation-metadata.xml

4.2   Shibboleth 1.2 Metadata

For the support of federation members who have not yet upgraded to software that can use the federation metadata in its standard format, the federation also publishes the same metadata in the proprietary format used by Shibboleth 1.2.

Shibboleth 1.2 metadata is divided into two files, one describing the entities within the federation and the other describing the federation's trust fabric.

Sites file location:

http://metadata.ukfederation.org.uk/ukfederation-sites-12.xml

Trust file location:

http://metadata.ukfederation.org.uk/ukfederation-trust-12.xml

Note that the Shibboleth 1.2 metadata format is incapable of describing certain aspects of the entities within a federation. It is therefore strongly recommended that the standard metadata be used with all software that is capable of consuming it, even if the software is also capable of consuming the older format. In particular, members should always upgrade to using the standard metadata when upgrading an entity from Shibboleth 1.2 to a later version.

4.3   Metadata Refresh

The metadata published by the federation is regularly updated to include new entities, to describe changes to existing entities, and to remove old entities either because they have left the federation or because the entity has been reported as compromised.

Entities working with old copies of the federation metadata may therefore be unable to communicate with new federation members, be unable to communicate with members whose details have changed, and be vulnerable to attacks based on compromised entities. For these reasons, all federation members are strongly recommended to refresh the metadata used by their entities on a regular basis. A daily refresh operation should be regarded as normal.

Metadata refresh involves the following steps:

- retrieving the revised metadata from the publication location given above,

- verifying the authenticity of the revised metadata (see next section),

- replacing the metadata in use by the entity.

Users of the Shibboleth software can make use of applications provided with the software (`metadatatool` is supplied with the identity provider, `siterefresh` with the service provider) to perform all three steps in a unitary transaction.[6]

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6 The `metadatatool` application, or an equivalent, will be re-packaged as part of the OpenSAML distribution in the 2.0 release, and therefore become more readily available to users of non-Shibboleth software.

4.4 Metadata Signature Verification

The security and reliable operation of each entity in the federation depends on using metadata which is both recent and authentic. The former requirement is met by regular metadata refresh, as described above; authenticity of the metadata is assured by verifying the digital signature on each downloaded metadata file before using the metadata.

The current signing certificate for the federation can be retrieved as a Base64-encoded X.509 certificate suitable for use with the `siterefresh` application from the following location:

http://metadata.ukfederation.org.uk/ukfederation.pem

Alternatively, the same certificate can be downloaded in the form of a Java Keystore file suitable for use with the `metadatatool` application from the following location:

http://metadata.ukfederation.org.uk/ukfederation.jks

> **Important note:** the security of each federation member depends on the use of authentic metadata. In order to be sure that the metadata signature verification is being properly performed, it is first essential to verify that the correct signing certificate is being used in the verification operation. This may be achieved by checking the certificate's fingerprint "out-of-band", for example through a telephone call to the federation operator. It is *not* safe to assume that the certificate downloaded from the above location is itself authentic without performing this additional step.

We recommend that each federation member verifies the fingerprint of the federation signing certificate through a telephone call to the federation operator. The SHA-1 fingerprint of a Base64-encoded certificate can be obtained on many systems using the following command:

```
openssl x509 -noout -fingerprint -sha1 -in ukfederation.pem
```

The shorter but less secure MD5 fingerprint can be viewed by replacing "`-sha1`" in the above command with "`-md5`".

The SHA-1 and MD5 fingerprints of a federation signing certificate stored in a Java Keystore file may both be obtained using the following command:

```
keytool -list -v -keystore ukfederation.jks -alias ukfederation \
    -storepass ukfederation
```

If you are unable to contact the federation operator directly, you can obtain a lower level of assurance as to the integrity of the downloaded certificate by comparing its fingerprints against the values given below. Note that the federation has used two certificates to represent the same key over time; either certificate is acceptable to the Shibboleth software, but the fingerprints do differ.

```
MD5:   4B:A8:51:42:71:66:76:F7:CD:1B:2D:3F:32:B3:B2:2A
or:    8E:B3:09:4E:FC:73:83:64:D1:7D:05:74:CA:6A:FF:10

SHA1: BB:F4:CE:85:7A:BC:8C:7F:5B:44:8F:FE:39:4C:25:BE:EC:B9:08:B4
or:    D0:E8:40:25:F0:B1:2A:CC:74:22:ED:C3:87:04:BC:29:BB:7B:9A:40
```

4.5   Federation URI

The following URI is used as the Name attribute of the outermost
EntitiesDescriptor element in the federation metadata:

http://ukfederation.org.uk

This *federation URI* may be used to refer to the federation as a whole. For
example, Shibboleth software allows use of this value as a relying party
identifier.

4.6   Future Directions

4.6.1   Shibboleth 1.2 Metadata

Although the federation does not recommend Shibboleth 1.2 for new
deployments, publication of Shibboleth 1.2 format metadata for the
federation is likely to continue for the foreseeable future.

4.6.2   Attribute Requirements for Service Providers

The SAML 2.0 metadata specification ([SAML2Meta]) enables the
federation operator to publish details of the attributes used by service
providers directly in the metadata. This will allow the service provider to
announce the attributes it requires for basic operation and those it makes use
of to provide additional services (e.g., user personalisation).

This facility is being investigated with a view to publishing the attribute
requirements of service providers directly in the federation metadata.

4.6.3   SAML 2.0 Metadata

The federation does not currently permit entities to publish metadata about
any SAML 2.0-specific profiles and protocols that they may support. This
will change with the introduction of Shibboleth 2.0 to allow the publication
of metadata describing features relevant to that release.

5   Digital Certificates

5.1   Certificate Roles in the UK Federation

The protocols and profiles used by the federation make extensive use of X.509 certificates to carry the public keys used for various purposes. These certificates can be broken down into two main classes[7]:

- *Browser-facing certificates* are visible only to a user's browser. Certificates from any certification authority (CA) may be used here, the main constraint being that the CA is accepted as trusted by the user's browser. The browser-facing certificates are:

  o The identity provider's SSL server certificate seen by browsers (for example, on a user login page),

  o The service provider's SSL server certificate seen by browsers (for example, on actual site pages being protected by Shibboleth and at assertion consumer service endpoints),

  o Any SSL server certificates seen by browsers during the discovery process (for example, on local WAYF servers or at institutional portals, see section 6 below).

- *Trust fabric certificates* are visible only to the identity provider and service provider software; they are never seen by the user's browser. Only certain certificate products are acceptable for this purpose; see below. The trust fabric certificates are:

  o The certificate for the identity provider's XML signing key pair for SAML services,

  o The certificate for the identity provider's SSL server key pair for SAML services,

  o The certificate for the service provider's SSL client key pair for SAML services,

  o The certificate for the service provider's XML signing key pair for SAML requests.

Software set-up is simplest when it is possible to choose the same certificate for use in all roles for a given entity. In this case, the browser-facing certificates and trust fabric certificates are combined.

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7 For a detailed discussion of this topic, see the following page on the Internet2 Shibboleth wiki: **https://spaces.internet2.edu/display/SHIB/KeysAndCertificates**

5.2   Acceptable Certificate Products

The following certificate products are currently supported for use within the federation's trust fabric:

- GlobalSign Organization ServerSign certificates, *without* the SGC or Wildcard options

- JANET Server Certificate Service (SCS) SureServerEDU TLS certificates, and equivalent certificates from other TERENA SCS participants

- SDSS project CA certificates

- Thawte SSL Web Server certificates (*without* EV)

- UK e-Science Certification Authority Server certificates

- VeriSign Secure Site and Secure Site Pro certificates

The following certificate products have not been acquired for testing by the federation operator and are therefore not recommended, because the federation operator cannot offer technical support specific to them. However, they have been reported to work with the UK federation (because they use the same CA chain as other, fully supported, certificate products) and may therefore be used if you accept the possible support limitations:

- VeriSign Managed PKI for SSL

No other certificate products, including other products from the vendors mentioned above, are currently supported. In particular, the following products are *not* supported:

- GlobalSign Domain ServerSign certificates of any kind

- GlobalSign Organization ServerSign certificates with the SGC or Wildcard options

- GlobalSign Extended ServerSign (EV) certificates of any kind

- JANET Server Certificate Service (SCS) SureServer EDU and SureServer EDU emailserver certificates, or equivalent certificates from other TERENA SCS participants

- Thawte SGC SuperCerts

- Thawte SSL123 certificates

- Thawte Wildcard certificates

- Thawte SSL Web Server Certificates with EV

- Thawte SPKI certificates

- UK e-Science Certification Authority User certificates

Other CA products may be added to the list of accepted CA products according to demand. The procedure followed to qualify a new CA product is described in [UKPROC].

5.3   Recovery from Key Compromise

If any of the private keys associated with a federation entity leave the control of the owners of that entity, they should be regarded as permanently compromised. Should this happen, the following steps must be taken immediately:

- Any Certification Authorities that have acted as issuers for certificates associated with the compromised key should be notified. This will allow the CAs to revoke all affected certificates.

- The federation must be notified of the compromised key, and of all affected certificates. The federation will make an immediate announcement to the federation mailing list, and rebuild the federation metadata to temporarily exclude all affected entities.

Recovering from any system compromise is a complex process, often involving rebuilding the affected systems. After the system has been re-secured, it is then necessary for the compromised entity to at least generate a new key pair and have new certificates signed by the appropriate CA.

Because of the way certificates are handled in the Shibboleth software, recovery may also involve changing the DNS name of the affected entity before generating new certificates. Determination of the exact steps required will be made on a case-by-case basis by the federation operator for each compromise as it occurs.

5.4   Future Directions

5.4.1   SDSS Project CA

The SDSS Project CA was designed as a short-term expedient tied to the development SDSS federation. The CA's root certificate and all certificates signed by it expire on 31 December 2008. These certificates will not be renewed, and any certificates issued in the future by this CA will have the same constraints.

Current users of certificates from the SDSS CA should plan to replace them with one of the other accepted CA products before they expire.

5.4.2   InCommon CA

The US InCommon Federation[8] operates a simple and strict trust fabric based on its own in-house CA. Because certificates are only issued to InCommon Federation member organisations, and that process is tightly controlled, it may be possible to qualify the InCommon CA for use with the UK federation. This would simplify Shibboleth-based collaboration between UK and US partners by allowing the same certificates to be recognised in both federations.

5.4.3   Encryption Keys in Metadata

Shibboleth 2.0 will introduce some SAML 2.0 facilities, such as encryption of SAML messages, that require the public key of one party to a transaction to be available to the other. The mechanism likely to be used for this is to embed the keys in the federation metadata in the form of X.509 certificates each containing an RSA public key.

Once this facility has been well-specified for the Shibboleth implementation, the federation will permit members to add appropriate metadata for their entities.

5.4.4   Hybrid Trust Fabric

The mechanism of embedding public keys in the form of X.509 certificates directly in the metadata is also available in Shibboleth 1.3 for use with signing keys. In this mode of operation, a key so designated overrides the conventional Public Key Infrastructure (PKI) trust hierarchy for that particular entity. The result is much faster operation because it is no longer necessary to perform the expensive path validation process at execution time; in a sense, this has been optimised by being performed in advance by the federation operator and certified by the federation operator's signature on the whole metadata file.

This facility is currently being investigated with a view to allowing federation members to include such key material in the metadata for their entities for performance reasons.

To provide compatibility with all members of the federation, this metadata will at least initially be in addition to the current specification of keys using the names of the associated X.509 certificates. Similarly, it will be necessary for certificates used for this purpose to conform to the federation's requirements for acceptable certificate products. Such a hybrid trust fabric can then provide performance benefits without isolating those members of the federation whose entities are not yet capable of interpreting keys embedded in federation metadata.

It is not anticipated that the federation will move to an entirely "direct key" mode of operation in the foreseeable future.

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8 See **http://www.incommonfederation.org/**

For additional background information on the federation's trust fabric, see [UKFTS].

6   Discovery

The Shibboleth protocols are most often used in a *service provider first* mode of operation, in which the user visits a site providing protected content before providing that site with an authentication assertion.

In this situation, the service provider must send the user to their identity provider bearing an authentication request message. The problem of correctly determining the identity provider to which the user should be sent is referred to as the *discovery problem.*

6.1   Avoiding Discovery: Institutional Portals

It is possible to avoid the discovery problem entirely by setting up an institutional portal which makes authentication requests to the organisation's identity provider on behalf of each selected service provider. Such a portal can greatly improve the user experience for members of an organisation with interest in a common set of resources; for example, the students enrolled in a particular class.

URLs suitable for use in such institutional portals can be easily captured by performing a service provider first access to a resource, following the process through to the identity provider and extracting the resulting URL from the browser's address bar. It is normally necessary to remove the `time` parameter from such a URL.

One disadvantage of this technique is that it does not adapt to changes in the service provider's configuration. It is recommended that identity providers wishing to make use of this technique make arrangements with the service providers concerned to be informed in advance of any changes that would affect them. It is also possible for service providers running Shibboleth 1.3 or later to set up Session Initiator locations to give identity providers building this kind of institutional portal a more stable, and significantly simplified, interface.

6.2   Discovery by the Service Provider

The discovery process can be completed by the service provider using a number of different approaches. For example, the Shibboleth 1.3 software sets a *discovery cookie* on each successful authentication; this can be used on subsequent visits by the client to suggest the most likely identity provider for that particular user. Other heuristics include comparing the user's IP address against a table of known IP address ranges for different institutions, and making the same resource available at different URLs for different client institutions.

A service provider may also make use of the federation metadata to display a list from which the user may select their identity provider; many service providers will be able to restrict this list to the identity providers for those

institutions that are known to be clients of the service. This approach is sometimes referred to as a "local WAYF".

Performing the discovery process at the service provider is likely to provide a better user experience than the alternative of delegating the process to another entity with less knowledge of the specific service. Service providers are therefore recommended to consider implementing at least partial discovery whenever possible.

6.3   Central Federation WAYF

When discovery cannot be avoided through techniques such as institutional portals, and cannot be performed for whatever reason by an individual service provider, recourse may be made to a centralised discovery service provided by the federation. Such a discovery service is often referred to as a WAYF, because the question that it asks is simply: "Where Are You From?"

The federation provides a reliable WAYF service hosted on multiple servers at geographically distributed JANET co-location sites.

Two WAYF configurations are provided, with different characteristics. The standard WAYF provides a selective listing of identity providers within the federation, excluding test resources and certain other non-institutional identity providers. To configure a service provider to use the standard WAYF, use the following URL:

https://wayf.ukfederation.org.uk/WAYF

Most production services should perform local discovery, or make use of the standard WAYF configuration. Those services (such as test, research or development services) requiring access to the complete list of identity providers within the federation can use the following alternative URL:

https://wayf.ukfederation.org.uk/all.wayf

Any authentication request sent to either of the WAYF locations described above must:

● use the Shibboleth authentication request profile urn:mace:shibboleth:1.0:profiles:AuthnRequest as defined in [ShibProt] section 3.1.1,

● contain a `shire` parameter referring to an assertion consumer service endpoint bound to the SAML 1.1 Browser/POST profile.

6.4   Future Directions

6.4.1   Central Federation WAYF

Members of the federation can expect to see the central federation WAYF service experience improve incrementally as experience is gained with the live federation deployment.

Many possible enhancements to this service rely on more detailed processing of federation metadata by the WAYF code; this depends on porting the WAYF from its current reliance on the Shibboleth 1.3 identity provider code to the new OpenSAML 2.0 library, which has much more flexible metadata handling. This porting work is in progress.

6.4.2   Shibboleth 2.0

The service provider software in Shibboleth 2.0 is expected to include some form of integrated discovery support.

6.4.3   Additional WAYF Services

It is possible for interested groups to set up additional WAYF services catering to a set of service providers serving a common set of clients. For example, this can be done on a regional or sector basis.

7   Attribute Usage

7.1   Core Attributes

A core set of attributes has been identified that identity providers are recommended to support, and that service providers should consider when setting attribute requirements. There are two reasons for making these recommendations:

- to advise identity providers of the attributes commonly required by service providers as a condition for authorising access – a failure to supply these attributes is likely to result in a refusal of service from some service providers;

- to advise service providers of the attributes which identity providers are likely to be willing to supply – some institutions may be unable to supply attributes other than those in the recommended set.

Attributes in the core set have been chosen to be versatile, and should be sufficient for the great majority of applications.

The following are defined as core attributes; their individual use is described in the subsections following:

- *eduPersonScopedAffiliation.* This attribute indicates the user's relationship (e.g., staff, student, etc.) with the organisation. For many applications, examination of this attribute is sufficient to determine whether the user has sufficient privilege to access the resource.

- *eduPersonTargetedID.* If a service provider is presented only with the affiliation of an anonymous subject, as provided by eduPersonScopedAffiliation, it cannot provide service personalisation or usage monitoring across sessions. These capabilities are enabled by the eduPersonTargetedID attribute, which provides a persistent user pseudonym, distinct for each service provider.

- *eduPersonPrincipalName.* This attribute is used where a persistent user identifier, consistent across different services, is required. It often corresponds to the user's single sign-on (SSO) name, and may be useful for securing both internal institutional services and external services where access control lists are used.

- *eduPersonEntitlement.* This attribute enables an organisation to assert that a user satisfies an additional set of specific conditions that apply for access to a particular resource. A user may possess different values of the eduPersonEntitlement attribute relevant to different resources.

The core attributes are defined in the eduPerson specification ([eduPerson03], [eduPerson06]) and are exchanged using the MACE-Dir

Attribute Profile for SAML 1.x, as described in [MACEAttr], section 2. Further information on the use of each of these attributes is given below.

7.1.1 Security Domains (Scopes)

The first three of the core attributes are structured as *scoped* attributes, and share a common syntax: *local-part@security-domain*, where *local-part* is attribute-specific and *security-domain* is a dotted string. The security domain contains a DNS name that the federation operator has verified is registered to the identity provider's owner (or, in the case of an outsourced identity provider, the identity provider's institutional client).

While the security domain has the appearance of a DNS name, it is not constrained to the semantics of a DNS name. In particular, for historical reasons the UK has issued pairs of DNS names to many institutions, and in DNS terms these are equivalent. For example, the University of Edinburgh has been issued both `edinburgh.ac.uk` and `ed.ac.uk`. As Shibboleth security domains, however, these names are distinct and cannot be used interchangeably. This is a potential source of configuration problems, which can be readily avoided if the organisation selects just one of its DNS names at all times (including when registering with other federations). This has no implications for the user interface, as security domains are used only in machine-to-machine exchanges. In our example, the University of Edinburgh has chosen to use the `ed.ac.uk` scope exclusively.

Institutions making use of outsourced identity providers are strongly recommended to use scopes based on domain names owned by themselves rather than names allocated by the identity provider of which they are a client. This allows for future flexibility in identity provision for the organisation: migration from one outsourced identity provider to another, or from an outsourced identity provider to in-house provision, is much more difficult when an organisation does not have control over its own scope.[9]

Institutions in the HE/FE sector are recommended to use their principal institutional domain name as their scope.

All schools in the UK have a `.sch.uk` domain name[10] suitable for use as a scope. Note that it is not necessary for the school to be using this domain name on the web or elsewhere in order for it to be used as a scope: the only requirement is that the federation operator can be satisfied that the domain name is registered to the school in question.

Although the `.sch.uk` name is recommended for use in most cases, it may also be appropriate for some schools to be given names under the domain

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9 Migrating from one identity provider is not simple even when the scope can remain unchanged: in particular, values of eduPersonTargetedID are relative to the issuing entity, and would become invalid after any such migration without significant co-ordination between identity providers and service providers. SAML 2.0 introduces new functionality that may help to address this issue in the future.

10 See **http://www.nominet.org.uk/registrants/schools/**

name of a Local Authority or Regional Broadband Consortium in order to leverage existing methods used by LAs and RBCs to uniquely identify schools.

The federation operator is responsible for verifying that a federation member is authorised to make assertions for each security domain it registers before adding this information to the federation metadata. Shibboleth service provider software ensures that the only values of security domain which can be asserted by an identity provider are those present in the federation metadata for that identity provider.

7.1.2   eduPersonScopedAffiliation

This attribute enables an organisation to assert its relationship with the user. This addresses the common case where a resource is provided on a site licence basis, and the only access requirement is that the user is a *bona fide* member of the organisation, or a specific school or faculty within it.

The attribute is multi-valued (that is, a user can have more than one value for the attribute), and is structured as a scoped attribute, with the form *affiliation@security-domain*, where affiliation is one of a number of prescribed categories of user. The concept of *security-domain* is as described above (often taken as institutional DNS name).

7.1.2.1   eduPersonScopedAffiliation in the HE/FE Sector

The following table identifies the permitted values of eduPersonScopedAffiliation and provides the recommended interpretation for them in UK higher and further education. In particular, it indicates which category of user is typically regarded as authorised to access licensed materials according to the relevant JISC Model Licence[11].

Defined value	Authorised User	Notes
`student`	yes	Undergraduate or postgraduate
`staff`	yes	UK term for all staff
`faculty`	yes	US term to distinguish teaching staff
`employee`	yes	Other than `staff/faculty` (e.g., contractor)
`member`	yes	Comprises all the categories named above
`affiliate`	no	Relationship short of full `member`
`alum`	no	Alumnus (graduate)

In general, other categories of user such as Honorary Staff or Visiting Scholar, who are treated as members with normal institutional privileges,

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11 See **http://www.jisc.ac.uk/coll_guide_jiscmodel.html**

would be assigned the value `member`. The value `affiliate` is defined as applying to those with whom the organisation has some dealings, but to whom no set of general membership privileges are extended. This could be applied to those with a short-term association with the organisation which is less close than `member`. Whether an affiliate is considered an authorised user for a specific service may vary from case to case.

Where a computer identity is assigned to a walk-in user, the identity provider must ensure that the user is physically present on approved premises before providing any authentication assertions for that user. This may be accomplished by IP address checking or by any other means. In the absence of a specific value to identify a walk-in user, the value `member` may be used.[12]

7.1.2.2 eduPersonScopedAffiliation in the Schools Sector

The following table identifies the permitted values of eduPersonScopedAffiliation and provides the recommended interpretation for them in the UK schools sector.

Defined value	Notes
`student`	Pupil, student, learner
`staff`	All staff
`faculty`	Teaching staff
`employee`	Non-teaching staff
`member`	Comprises all the categories named above
`affiliate`	Relationship short of full `member`
`alum`	Alumnus (ex pupil)

7.1.2.3 Generating and Interpreting eduPersonScopedAffiliation

Several values of eduPersonScopedAffiliation are regarded as being "contained" within other values: for example, the `student` value is contained within `member`.

It is recommended that identity providers have the ability either to maintain these multiple values for a given individual, or otherwise provide the ability to release either value as appropriate for a particular service provider. For example, although some service providers might require the release of the more specific `student` value, a different service provider that only requires the less specific `member` value should only be sent the less specific

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12 This topic is under active discussion with and within MACE-Dir, and the UK federation is very likely to revise its recommendations in this area once a satisfactory conclusion has been reached.

value. Releasing `student` in this case gives the service provider more information about the user than is required, raising privacy and data protection concerns.

Despite the recommendation above that identity providers should be conservative in what they send, service providers are recommended to be liberal in what they accept. For example, a service provider requiring `member` affiliation should also accept `student`, `staff`, etc. as alternatives.

7.1.3 eduPersonTargetedID

Important note: the definition of the eduPersonTargetedID attribute has changed between [eduPerson03] and [eduPerson06], as have best practices surrounding its use. The recommendations here take the [eduPerson03] definition and the value encoding described under "Legacy name and Syntax" in [MACEAttr] section 2.3.2.1.2. However, recommendations are provided that should allow a smooth transition to the newer definition as appropriate.

A service provider may use eduPersonTargetedID to support aspects of its service that depend on recognising the same user from session to session. The most common use is to enable service personalisation, to record user preferences such as stored search expressions across user sessions. A secondary use is to enable tracking of user activity, to make it easier to detect systematic downloading of content or other suspected breaches of licence conditions.

The attribute enables an organisation to provide a persistent, opaque, user identifier to a service provider. For each user, the identity provider presents a different value of eduPersonTargetedID to each service provider to which the attribute is released. The attribute is defined as multi-valued (with one value for each service provider to which eduPersonTargetedID is released), though only a single value is ever released at a time. It is structured as a scoped attribute, with the form *pseudonym@security-domain*. The pseudonym is guaranteed to be unique within the context of the *security-domain*.

7.1.3.1 Generating eduPersonTargetedID

The eduPerson specification requires that a value of eduPersonTargetedID once assigned to a user for a given service provider shall never be reassigned to another user. Users and service providers should note, however, that not all identity providers may be able to guarantee that a user will always present the same value of eduPersonTargetedID; indeed, identity providers may offer their users the ability to generate new values of eduPersonTargetedID if they feel their privacy has been compromised.

There are two ways in which an identity provider may implement eduPersonTargetedID:

1. *Algorithmic.* This generates the pseudonym part of the eduPersonTargetedID value algorithmically from other attributes. This avoids the need for the identity provider to store the attribute value, as it can simply be regenerated dynamically as required.

   This has the disadvantage (for the end user and the service provider) that the value will change if any of the source attributes or the algorithm employed changes. Consequently, any user personalisation data such as stored search expressions would be lost. The user would also be unable to alter or delete any previously registered service alert requests.

2. *Storage.* An alternative solution is to store all values of eduPersonTargetedID ever issued. When a new value is required, this database is checked to prevent reassignment. Current values of eduPersonTargetedID are stored with the corresponding user entry. This is the most reliable way to ensure that the constraint on reassignment of values of eduPersonTargetedID is satisfied.

7.1.3.2   Interpreting eduPersonTargetedID

Although eduPersonTargetedID as described here is structured as a scoped attribute, this approach presents future compatibility problems due to the change in definition of this attribute between [eduPerson03] and [eduPerson06], along with the different value encodings described in [MACEAttr] section 2.3.2.1 and its sub-sections.

In order to be forwards-compatible with the new definition of eduPersonTargetedID, service providers should always treat an eduPersonTargetedID value as a triple composed of the following components:

- the entity name of the identity provider that created the value (this is not contained in the scoped value, but can be determined in the context of the attribute assertion as a whole),

- the entity name of the service provider or group for which the value was created (again, not contained in the scoped value, but a property of the service provider itself),

- the opaque string value that forms the local-part of the scoped value.

Note that in this revised view, the security-domain part of the scoped value is *not* part of the eduPersonTargetedID value, although it will be closely related to the first component in many circumstances.

On receipt of a scoped eduPersonTargetedID value, a service provider may either use it in conjunction with the two implicit entity name components described above, or decompose it to retrieve the local-part, and then combine it with the other components to form a new value. In the latter case, it is recommended that the new value is formed by concatenating the following elements:

- the entity name of the identity provider

- a single '!' character

- the entity name of the service provider

- a single '!' character

- the opaque string value that forms the local-part of the scoped value

The resulting string will contain the same value as the Shibboleth 1.3 service provider software would present to an application on receipt of the SAML 2.0-based persistent identifier encoding of eduPersonTargetedID now recommended by [MACEAttr].

7.1.4 eduPersonPrincipalName

This attribute is used where a persistent user identifier, consistent across all services, is required and typically corresponds to the identifier which a user presents when authenticating to local institutional services (i.e., the user's single-signon name or "netID"). The attribute is single-valued and structured as a scoped attribute, with the form *local-name@security-domain*. The *security-domain* component has the same semantics as the corresponding component in eduPersonScopedAffiliation. The *local-name* is guaranteed to be unique within the context of the *security-domain*.

It is recommended that a value of eduPersonPrincipalName previously associated with one individual should never be reassigned to another individual. Non-reuse may be assured by deriving eduPersonPrincipalName from a (non-repeating) staff number or student matriculation number, though care should be taken to ensure that any implicit information is not inadvertently leaked; for example, age may be encoded as part of the matriculation number. As in the case of eduPersonTargetedID, users and service providers should be aware that identity providers may not always be able to guarantee to present the same value of eduPersonPrincipalName.

7.1.5 eduPersonEntitlement

Values of eduPersonEntitlement take the form of a URI, most frequently using the "http" or "urn" schemes. For example:

http://publisher.example.com/contract/GL123

urn:mace:ac.uk:sdss.ac.uk:entitlement:emol.sdss.ac.uk:restricted

http://ukfederation.org.uk/entitlements/example

The meaning of a given value of eduPersonEntitlement is normally defined by a service provider. In the case of a value using the "http" scheme, it is recommended that the value resolve to a document giving the definition of the value. Having defined the meaning of the attribute value, the service provider then invites some or all identity providers to express that value for those users who satisfy the definition. In this way the service provider can delegate to the identity provider some or all of the responsibility for authorisation of access to a particular resource. Typically, this is used to assert entitlements over and above those enjoyed by other members of the organisation; for example, "Entitled to access the restricted material present in the Med123 resource". In this case, the service provider trusts the organisation to verify that the user satisfies the (arbitrarily complex) authorisation conditions associated with the entitlement. This often involves an additional licence clause, where the organisation undertakes to assign the eduPersonEntitlement values according to agreed criteria.

Institutions are encouraged to consider the use of locally-defined values of eduPersonEntitlement to control access to local services. Such values are for internal use only, to model useful aspects of internal administrative operation, such as roles (e.g., "Member of the parking committee") or specific authorisations (e.g., "Authorised to raise orders up to £1,000 in value"). Although the values are not released to external partners, a side-effect of using them should be to increase the trust an external service provider is likely to place in the identity and attribute assertions made by an organisation which relies on these same mechanisms for its internal administration.

7.1.5.1 Storing and Releasing eduPersonEntitlement

Because a particular value of eduPersonEntitlement often represents an entitlement to access a specific resource, identity providers should be capable of associating any number of entitlements with an individual user.

However, such entitlements may represent personal or even sensitive personal data about the individual. It is therefore important to control the release of individual values of eduPersonEntitlement closely, so that only service providers with a legitimate need for any given value of eduPersonEntitlement will have that value released to them. For example, values defined by a particular service provider should normally only be released back to that same service provider.

Identity providers making use of Shibboleth software can configure the release of specific values of an attribute in attribute release policy configuration files (ARP files) using the `Attribute/Value` syntax shown in the following example:

```
<Rule>
   <Description>Example of specific ePE value release</Description>
   <Target>
      <Requester>service provider entity name</Requester>
   </Target>
   <Attribute name="urn:mace:dir:attribute-def:eduPersonEntitlement">
      <Value release="permit">specific value to be released</Value>
   </Attribute>
</Rule>
```

7.2   Attributes, Privacy and Data Protection

UK data protection law and the normal institutional obligation to preserve user privacy both require that information identifying individuals only be exchanged when strictly necessary. For most applications the attributes eduPersonScopedAffiliation or eduPersonTargetedID should be sufficient. Since these do not permit identification of an individual they should not raise privacy or data protection concerns. Identity providers should therefore expect to provide one or both of these attributes in most circumstances; service providers should normally request only these and other privacy preserving attributes. Any exchange of eduPersonPrincipalName will require both parties to comply with the data protection principles set out in the Act.[13]

7.3   Subsidiary Attributes

The core attributes described here should be sufficient for most circumstances, and service providers are recommended to require only these attributes whenever possible in order to gain compatibility with the maximum number of identity providers.

However, it is recognised that it may become necessary for the federation to list small numbers of additional attributes that, while not likely to be implemented universally enough to be recommended as core attributes, are nevertheless of use to sufficient federation members for a standard definition to be useful. Such *subsidiary attributes* will be defined here; none are currently defined.

7.4   Sources of Additional Attributes

Where the core and subsidiary attribute groups defined by the federation do not meet the particular needs of regional and subject-based groups, it is possible for such groups to define and use their own attribute groups. In these cases, it is strongly recommended that service providers and identity providers make use of existing attribute definitions from the following sources before defining custom attributes:

- the eduPerson object class ([eduPerson06, eduPerson03]),

- the person and organizationalPerson object classes (X.521),

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13 The Data Protection Act 1998, see: **http://www.opsi.gov.uk/ACTS/acts1998/19980029.htm**

- the inetOrgPerson object class (RFC2798).

All attributes should be encoded according to the recommendations of [MACEAttr] sections 2.2 and 2.3.

Note that inclusion in the above list does not imply endorsement by the federation of the use of any specific attributes from the listed object classes. Federation members should carefully consider the privacy and data protection implications of any attribute definition before making use of it.

7.5   Custom Attributes

The expectation for any newly invented attribute must be that it will not be widely implemented by members of the federation. It is therefore recommended that federation members only define new attributes as a last resort when no suitable definition exists elsewhere.

It is strongly recommended that any new attribute definitions follow the SAML attribute naming conventions of [MACEAttr] section 2.2, and the value encoding conventions of [MACEAttr] section 2.3.

Federation members should carefully consider the privacy and data protection implications of any newly invented attribute.

7.6   Working Without Attributes

Most Shibboleth service providers make authorisation decisions on the basis of a collection of attributes issued by the identity provider in respect of the authenticated user. It is, however, possible to authorise access for any user authenticated by a particular identity provider: any authentication statements from that identity provider are therefore given equal weight.

This authorisation model is recommended for use only when the service provider has specific assurance that the identity provider in question only issues authentication assertions for individuals acceptable to the service provider.

Authorisation without attributes is not recommended for general use within the federation, where:

- Institutional identity providers often provide identities for individuals who are only indirectly connected with the organisation, such as contractors.

- Many institutions may share the same outsourced identity provider.

Instead, scoped attributes such as eduPersonScopedAffiliation should be used to establish the individual's relationship with the organisation, and to distinguish between organisations making use of the same shared identity provider.

7.7　　Future Directions

7.1.1　Unique Learner Number

The concept of a Learner Registration Service, with an accompanying Unique Learner Number (ULN), has been developed in the UK and is now undergoing operational trials.[14]

The possibility of defining the Unique Learner Number as a subsidiary (but not core) attribute for the federation is under consideration.

7.1.2　New Definition for eduPersonTargetedID

The definition of eduPersonTargetedID has always been problematic due to the dependency of the value used on the identity of the service provider; values of eduPersonTargetedID are not expected to be stored along with other values in a conventional attribute store. To address this, the formal definition changed significantly between [eduPerson03] and [eduPerson06]; the new usage is clarified by [MACEAttr] section 2.3.2.1.

The recommendations presented in this document rely on the [eduPerson03] definition of eduPersonTargetedID, but if followed in full allow a smooth transition to the newer definition using either of the specified name and syntax combinations given in [MACEAttr].

This approach has been taken with regard to the current composition of the federation. It is likely that as federation members upgrade and use of the newer encoding of eduPersonTargetedID becomes more widely practical, that in turn:

- this document will change to emphasise the new terminology over the old;

- both forms of eduPersonTargetedID will be recommended for acceptance by service providers;

- both forms of eduPersonTargetedID will be recommended for generation by identity providers;

- finally, the [MACEAttr]-recommended form of eduPersonTargetedID may become the form recommended for use within the federation.

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14 See **http://www.miap.gov.uk/uniquelearnernumbers.htm**

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